

Resident Involvement

Our staff and contractors will:

- Make it easy for residents to get involved with us at a level that suits you.

- Promote the ways that you can become involved with us.

- Clearly explain what we have done as a result of your involvement.

- Fully support the formation of tenants'/residents' groups and provide necessary resources.

- Provide and promote regular training opportunities for residents on subjects that interest them.

- Work towards a year on year increase in the involvement of under-represented groups, including residents under 25 and BME communities.

- Ensure that all services are committed to involving residents and use your feedback to improve services.