

Moving Home

Our staff and contractors will:

- Provide advice and information on how to register for a home and how to be considered for empty properties.

- Clearly explain how we choose new tenants and how we will assess your priority to be offered a home.

- Accompany you on viewing properties that you have been offered.

- Arrange for security screens to be removed, test utilities and provide you with a welcome pack when you sign your tenancy agreement.

- Visit you within one month of moving in to your new home to check you are satisfied.

- Provide a clean home that meets the lettable standard that we set.

- Provide advice on what information you need to provide to support your housing application.