

# Equality and Diversity

## Our staff and contractors will:

- Respect your religious and cultural beliefs.

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- Treat you fairly, regardless of age, race, sex, disability or sexual orientation, and tailor the service to your needs.

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- Signpost services in community languages.

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- Offer easy access to services and offices for disabled and frail visitors.

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- Provide an interpretation/translation/sign language service if you need it.

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- Use plain English in our communication and translate it into your chosen format, e.g. Braille or audio tape if you need us to.