



Erimus Housing Service Standards

Paying your Rent

1. We aim to send you a rent account statement every three months.
2. We aim to provide you with a minimum of 28 days notice before increasing your rent.
3. We aim to contact you within two weeks of you falling in to arrears to let you know you have failed to pay your rent on time.
4. If you are entitled to rent free weeks, we aim to notify you in advance of when they are.