

Modernising your home

A guide to kitchen replacement work



Kitchen Replacement

Please read this leaflet before
work starts in your home



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Following the survey of your property we have identified that a replacement kitchen is needed in your home. At a later date a kitchen designer will visit your home to design your kitchen with you. The design will take into account appliances you have but will also have to meet health and safety regulations. The work to your kitchen may include:

- **New wall and base units**
- **Worktops**
- **Wall tiles**
- **Flooring**
- **Extractor fan**
- **Decorating**
- **Electrical work**

In order to carry out this work it will be necessary to:

- **Remove all of the existing kitchen units**
- **Alter pipe work**
- **Install new units and sink**
- **Preparation work to the kitchen floor**

You will receive at least one visit from your customer liaison officer to explain the work that will be carried out and what you need to do during the work especially around health and safety issues. Before the work takes place

to your home we ask you to:

- **Empty all your existing kitchen units, and worktops need to be clear of all items**
- **Remove all curtains, nets and blinds from your windows**
- **Remove any articles hanging on walls**
- **All cookers and washing machines will be disconnected and reconnected by the contractor**

Services such as electricity and water may be disconnected for short periods during the work but never overnight and you will be kept fully informed at all times.

If you need help or have any queries or concerns your customer liaison officer will help and advise you.

Once the work is completed you will receive clear explanations on how to use any new fittings. Please also take the time to fill in a satisfaction survey. As any information given will be used to ensure we continually improve our service.

When work begins, your contractor will give you contact telephone numbers for their customer care team and site staff who will deal with any concerns or issues you may have.

If you have any general queries you can contact Erimus Housing on
tel 01642 773637 / 773636 or
freephone from a landline 08000 461 600

