

# Modernising your home

Your guide to your home's electrical work



## Electrical Work

Please read this leaflet before  
work starts in your home



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## Your guide to your home's electrical work

Following the survey of your property we have identified that essential electrical work is needed in your home.

This work may include:

- **Additional electrical sockets**
- **External lights**
- **Hard wired smoke alarm**
- **Replacement fuse box**
- **Extractor fans – bathroom & kitchen**

To carry out this work it may be necessary to:

- **Lift floorboards**
- **Chisel out channels in walls**
- **Remove light fittings**

You will receive at least one visit from your customer liaison officer to explain the work that will be carried out and what you need to do during the work especially around health and safety issues. The first two to three hours of the work are the most disruptive and if at all possible we ask you to be out of the property during this time.

Before the work takes place to your home we ask you to:

- **Move articles and furniture away from sockets**
- **Remove articles near or around your fuse box**

- **Access may be needed to your loft area**
- **Take down articles hanging on walls in affected areas**
- **Some flooring, laminate and carpets may need to be lifted – as this is your responsibility your contractor will let you know what you need to do before work begins.**

Please check your house alarm battery as the alarm will go back to factory settings if the battery is flat. You may need to contact your alarm engineer if this happens.

Services such as electricity and water may be disconnected for short periods during the work but never overnight and you will be kept fully informed at all times.

If you need help or have any queries or concerns your customer liaison officer will help and advise you.

Once the work is completed you will receive clear explanations on how to use any new fittings. Please also take the time to fill in a satisfaction survey. As any information given will be used to ensure we continually improve our service.

When work begins, your contractor will give you contact telephone numbers for their customer care team and site staff who will deal with any concerns or issues you may have.

If you have any general queries you can contact Erimus Housing on  
tel 01642 773637 / 773636 or  
freephone from a landline 08000 461 600

