

Anti-Social Behaviour

Victim and Witness Charter

Our Objective:

To support our residents and ensure they are confident in reporting incidents of crime and anti-social behaviour.

Our Approach:

If you are the victim or witness of anti-social behaviour or any form of harassment, including racial, hate or domestic violence, you can expect:

- To be offered a referral to Victim Support in Middlesbrough, which provides free and confidential support and information
- To be offered emotional and practical support from ourselves and partner agencies
- To be offered support whether or not you have reported the incident to the police.
- If have to go to court as a witness, we will arrange for someone to accompany you, to show you around the court and explain the process; we will also provide practical help, for example, with expenses, transport and refreshments

**You can contact Victim Support on 01642 297000
or the National Victim Supportline on 0845 3030 900.**

**You can call Erimus Housing free from a landline for advice
on any incidents in your area on 08000 461 600 or call the
anti-social behaviour answer phone on 01642 773605 and
leave a message.**

**www.erimushousing.co.uk
www.victimsupport.org.uk**