

Gas Servicing





FACT

Every year in the UK approximately 30 people die from Carbon Monoxide poisoning caused by gas appliances and flues not being properly maintained.

FACT

As your Landlord, Erimus Housing has a responsibility to annually service all gas appliances in their rented homes ensuring that they are safe for use.

FACT

This landlord responsibility is covered by Government legislation: The Gas Safety (Installation and Use) Regulation 1998.



How does Erimus Housing ensure your gas appliance is safe to use?

- All gas appliances are serviced within a 12 month period by fully qualified and registered heating engineers
- All gas appliances are maintained and serviced in accordance to manufacturer's instructions
- Before any Erimus Housing home is relet to a new tenant all gas appliances have to have up to date gas certification
- Following any gas appliance service tenants are issued with a copy of the servicing record
- For inspection purposes Erimus Housing will retain all gas servicing records for a minimum of two years



- At the time of the servicing of your home's gas appliances the Engineer will also clean and test any smoke detectors that you may have
- Appointment letters are sent out to all tenants well in advance of the gas servicing date with a Freephone number to rearrange when required

What are the tenants' responsibilities to ensure the timely servicing of gas appliances?

- Failure to allow Erimus Housing's gas engineers entry into your home to service your appliances WILL lead to legal Court action, which could ultimately mean a fine, imprisonment and loss of tenancy
- Your tenancy agreement stipulates that access into your home must be permitted to allow for gas safety inspections and servicing
- Erimus Housing will suggest a gas servicing date via an annual letter
- Please contact Erimus Housing to rearrange your appointment if necessary
- Gas appliances and associated flues installed and owned by residing tenants are not the responsibility of Erimus Housing

What action do I take in the event of a gas escape?

- Open all doors and windows for ventilation
- Shut off the gas supply at the meter control valve, if possible
- If gas continues to escape call Transco on the Gas Emergency Freephone Number 0800 111 999
- In the case of a suspected Carbon Monoxide gas leakage follow the above procedure and contact Erimus Housing on Freephone 08000 461 600 as soon as possible

**For Gas Safety Advice,
please contact
Freephone 08000 461 600**

Colour coded information leaflets are available for the following services:



CUSTOMER SERVICE

HOUSING MANAGEMENT

SUPPORT SERVICES

REGENERATION

MANAGING YOUR MONEY

REPAIRS AND MAINTENANCE

We will make this information available in other languages, Braille, large print or other formats on request.

Arabic

سوف نقوم بتوفير هذه المعلومات بلغات أخرى أو بلغة بريل أو بخط كبير أو بتسقيفات أخرى عند طلب ذلك.

Bengali

আমরা এই তথ্য অনুরোধ করলে অন্যান্য ভাষা, ব্রেইল, বড় হরফ বা অন্য ফর্মতে পাওয়ার ব্যবস্থা করব।

French

Nous proposerons ces informations dans d'autres langues, en Braille, en gros caractères ou dans d'autres formats sur simple demande.

Hindi

आगरा सिलने पर हम यह जानकारी अन्य भाषाओं, ब्रेल, बड़े अक्षरों तथा अन्य रूपों में उपलब्ध कराएंगे।

Kurdish Sorani

ئەگەر داوايکريت، دەتوانين ئەم زانیاریانە بە زمانەکانی تر، بە بریل (شیوازی نووسینی نابینا)، بە جایی بیتی گەورە یان بە شیوازی تر، دابین بکريت.

Polish

Na żądanie udostępniemy te informacje w innych językach, wydrukowane dużą czcionką, napisane pismem Braille'a lub w innym formacie.

Punjabi

ਬੇਨਤੀ ਮਿਲਣ 'ਤੇ ਅਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਦੂਜੀਆਂ ਭਾਸ਼ਾਵਾਂ, ਬ੍ਰੇਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਜਾਂ ਦੂਜੇ ਰੂਪਾਂ ਵਿਚ ਉਪਲਬਧ ਕਰਵਾਵਾਂਗੇ।

Russian

Мы сделаем эту информацию доступной на других языках, в виде шрифта Брайля, широкоформатной распечатки или, по требованию, в других форматах.

Simplified Chinese

本資訊能按需求以其他語言、盲文、大印刷體或者其他格式提供。

Traditional Chinese

本資訊能夠按需求以其他語言、盲文、大印刷體或者其他格式提供。

Urdu

درخواست کرنے پر ہم یہ معلومات دیگر زبانوں، بریل، بڑی چھپائی یا دیگر بناوٹوں میں فراہم کر دیں گے۔



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