



Erimus Housing Service Standards

Estate Management

1. We aim to visit your home once a year and discuss any matters that concern you.
2. We aim to visit your estate at least once every eight weeks to check for any defects such as vandalism, rubbish or overgrown gardens.
3. We aim to advise you of any estate visits at least ten working days in advance to give you the opportunity to participate.
4. We aim to remove all fly tipping on Erimus land within 24 hours of it being reported to us.
5. We aim to remove any graffiti within 24 hours.