

Disabled Persons Housing Service





What is the Disabled Persons Housing Service?

The Disabled Persons Housing Service is a specialist team which helps vulnerable or disabled people find accommodation to meet their housing needs. We are based at Homechoice on Corporation Road in Middlesbrough.

What can the service offer me?

Our sensitive service can help you access a range of housing specifically for people with mental health needs, learning disabilities, physical disabilities or for elderly people in need of appropriate accommodation.

Contact us if:

- You have housing needs and consider yourself to be vulnerable or disabled due to physical disability, mental ill health, learning disability, or age related frailty

- You require specialist, adapted or supported accommodation
- You are in hospital and cannot be discharged because your current home is no longer suitable
- You are a carer and need to move closer to the person you care for, or you are cared for and need to move closer to your carer
- You are elderly and require sheltered or extra care housing

Who deals with my case?

An Assessment and Liaison Officer will manage your case throughout the process of finding a suitable property to meet your needs, where it is appropriate.





Your Assessment and Liaison Officer will work closely with other agencies such as Health and Social Services and obtain copies of all relevant assessment documents. The officer can also request an Occupational Therapist's assessment, if it is appropriate. This information will help us determine your housing and support needs.

How do you find appropriate accommodation?

We have a number of adapted properties and we also work with all social housing providers in Middlesbrough that have specialist accommodation.

As we have a number of adapted properties, rehousing is looked into in the first instance. However, in situations where this is not possible or appropriate, the team can also help with other alternatives, such as carrying out adaptations to an existing property, where it is possible.

What other services are available?

Your Assessment and Liaison Officer can also help you access appropriate services or support to help you live independently in your home, such as the warden service, home care support through social services or floating support with another registered social landlord.



Where can I contact you?

You can get in touch with the Disabled Persons Housing Service at the Homechoice centre on Corporation Road in Middlesbrough or on 01642 233795 or 233785. You can also log on to our website at www.erimushousing.co.uk.

Colour coded information leaflets are available for the following services:



CUSTOMER SERVICE

HOUSING MANAGEMENT

SUPPORT SERVICES

REGENERATION

MANAGING YOUR MONEY

REPAIRS AND MAINTENANCE

We will make this information available in other languages, Braille, large print or other formats on request.

Arabic

سوف نقوم بتوفير هذه المعلومات بلغات أخرى أو بلغة بريل أو بخط كبير أو بتسقيقات أخرى عند طلب ذلك.

Bengali

আমরা এই তথ্য অনুরোধ করলে অন্যান্য ভাষা, ব্রেইল, বড় হরফ বা অন্য ফর্মেতে পাওয়ার ব্যবস্থা করব।

French

Nous proposerons ces informations dans d'autres langues, en Braille, en gros caractères ou dans d'autres formats sur simple demande.

Hindi

आगरा मिलने पर हम यह जानकारी अन्य भाषाओं, ब्रेल, बड़े अक्षरों तथा अन्य रूपों में उपलब्ध कराएंगे।

Kurdish Sorani

ئەگەر داوا بکړیت، دەتوانین ئەم زانیاریانە بە زمانه‌کانی تر، بە بریل (شینوازی نووسینی نابینا)، بە جایی پیتی گه‌وره یان بە شینوازی تر، دا بین بکړیت.

Polish

Na żądanie udostępniemy te informacje w innych językach, wydrukowane dużą czcionką, napisane pismem Braille'a lub w innym formacie.

Punjabi

ਬੇਨਤੀ ਮਿਲਣ 'ਤੇ ਅਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਦੂਜੀਆਂ ਭਾਸ਼ਾਵਾਂ, ਬ੍ਰੇਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਜਾਂ ਦੂਜੇ ਰੂਪਾਂ ਵਿਚ ਉਪਲਬਧ ਕਰਵਾਵਾਂਗੇ।

Russian

Мы сделаем эту информацию доступной на других языках, в виде шрифта Брайля, широкоформатной распечатки или, по требованию, в других форматах.

Simplified Chinese

本資訊能夠按需求以其他語言、盲文、大印刷體或者其他格式提供。

Traditional Chinese

本資訊能夠按需求以其他語言、盲文、大印刷體或者其他格式提供。

Urdu

درخواست کرنے پر ہم یہ معلومات دیگر زبانوں، بریل، بڑی چھپائی یا دیگر بناؤوں میں فراہم کر دیں گے۔



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