



Erimus Housing Service Standards

Dealing with Anti-Social Behaviour

1. We aim to investigate any reported offensive incidents or harassment within one working day.
2. We aim to investigate anti-social behaviour such as noise or gang nuisance within three working days.
3. Where racist or offensive graffiti is reported to us, we aim to remove this on the same day.
4. We aim to take control of all reported anti-social behaviour issues and report back to you when the issue has been resolved and the case closed.