

Aids and Adaptations





We want to ensure everyone can live comfortably in their home and have the best quality of life possible. Our Disabled Persons Housing Service is there to help and ensures aids are installed and adaptations are carried out to suit specific needs.

What is the Disabled Persons Housing Service (DPHS)?

The DPHS is a specialist team which helps vulnerable or disabled people find housing and also gives help and advice about adapting properties to meet their needs. The adaptations service works in partnership with the local authority and health service.

When can the service help?

The DPHS can help if you can't manage in your current property because you struggle to get in

or out in any way or you need to go into supported housing because of a disability or old age related mobility needs.

An assessment by an occupational therapist will highlight areas in your home where aids and adaptations may be needed to help you maintain your independence. If you are an Erimus Housing tenant, we can arrange this with one of our occupational therapists. If you are not an Erimus tenant, we will refer you to your local authority's occupational therapists.

How do I get an assessment?

If you are an Erimus tenant we will take the details that we need to complete an assessment. This can be by letter, telephone or an office visit. We can also arrange a home visit if this is required.

What is an adaptation?

Minor adaptations

These are adaptations such as grab rails, lever taps and rails at the front door. In these cases, an occupational therapist or their assistant will carry out an assessment and arrange to have the adaptation carried out. However, in some cases, a technical officer may need to be involved as well.

Major adaptations

These are more complicated and an occupational therapist and technical officer will both need to be involved. The technical officer looks at the property and decides whether the adaptation is a suitable option.

Sometimes, moving to a more suitable property is the best option. If you want to consider rehousing then a specialist rehousing officer will look at your case and will provide you with advice on what properties may be available. The DPHS may be able to help you with the costs of moving. We try to make sure we give properties that have already been adapted to people who need the adaptations because of medical requirements.



How long will I wait for an adaptation?

If you are an Erimus tenant, this will depend on how urgent the adaptation is assessed as being. We aim to have an adaptation or aid completed within a 12 week timescale. However in more complicated cases, this will take longer.

Will you let me know what's happening?

Yes, the same officer will deal with your case throughout the process and will make sure they are in regular contact with you, whether your property is being adapted or you are moving home.

If I choose to be rehoused, will I get a choice?

If you are happy to be rehoused, you will be given priority on Erimus Housing's choice based lettings scheme. All our available adapted properties are advertised on a weekly basis and you can bid for the properties you are interested in. Preference will be given to people who need an adapted property

for medical reasons. For more information, please see our 'Homechoice Choice Based Lettings' leaflet.

What if I don't live in an Erimus property?

If you don't live in an Erimus property, you may still be able to get a similar service from your own landlord or by getting in touch with social services. Social services will be able to make an appointment








to assess your situation and you may also be able to find out about any funding that is available.

A range of booklets about the services offered by your local council are available from Homechoice on Corporation Road in Middlesbrough.

Who can I contact?

For more information, please contact us on 08000 461 600 or log on to our website at www.erimushousing.co.uk

Colour coded information leaflets are available for the following services:

	CUSTOMER SERVICE
	HOUSING MANAGEMENT
	SUPPORT SERVICES
	REGENERATION
	MANAGING YOUR MONEY
	REPAIRS AND MAINTENANCE

We will make this information available in other languages, Braille, large print or other formats on request.

Arabic

سوف نقوم بتوفير هذه المعلومات بلغات أخرى أو بلغة بربيل أو بخط كبير أو بتسقيقات أخرى عند طلب ذلك.

Bengali

আমরা এই তথ্য অনুরোধ করলে অন্যান্য ভাষা, ব্রেইল, বড় হরফ বা অন্য ফর্মতে পাওয়ার ব্যবস্থা করব।

French

Nous proposerons ces informations dans d'autres langues, en Braille, en gros caractères ou dans d'autres formats sur simple demande.

Hindi

आगरह मिलने पर हम यह जानकारी अन्य भाषाओं, ब्रेल, बड़े अक्षरों तथा अन्य रूपों में उपलब्ध कराएंगे।

Kurdish Sorani

ئەگەر داوا بکړیت، دەتوانین ئەم زانیاریانە بە زمانه‌کانی تر، بە بریل (شێوازی نووسینی نابینا)،
بە چا‌بی بیتی گه‌وره یان بە شێوازی تر، نابین بکړیت.

Polish

Na żądanie udostępniemy te informacje w innych językach, wydrukowane dużą czcionką, napisane pismem Braille'a lub w innym formacie.

Punjabi

ਬੇਨਤੀ ਮਿਲਣ 'ਤੇ ਅਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਦੂਜੀਆਂ ਭਾਸ਼ਾਵਾਂ, ਬ੍ਰੇਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਜਾਂ ਦੂਜੇ ਰੂਪਾਂ ਵਿਚ ਉਪਲਬਧ ਕਰਵਾਂਗੇ।

Russian

Мы сделаем эту информацию доступной на других языках, в виде шрифта Брайля, широкоформатной распечатки или, по требованию, в других форматах.

Simplified Chinese

本資訊能夠按需求以其他語言、盲文、大印刷體或者其他格式提供。

Traditional Chinese

本資訊能夠按需求以其他語言、盲文、大印刷體或者其他格式提供。

Urdu

درخواست کرنے پر ہم یہ معلومات دیگر زبانوں، بریل، بڑی چھپائی یا دیگر بناؤتوں میں فراہم کر دیں گے۔



Erimus Housing Ltd, 4th Floor, Centre North East,
73-75 Albert Road, Middlesbrough TS1 2RU.
Tel: 01642 773600 Fax: 01642 773611
Email: info@erimushousing.co.uk
Web: www.erimushousing.co.uk

Ref No: SS3V1
August 2008

